



A FUTURE MADE BETTER FOR ALL

TIMBERLINK®

NeXTimber® Facility and Tarpeena Mill Upgrade Opening

Premier of South Australia officially opens Timberlink's NeXTimber facility and timber mill upgrade at Tarpeena.

Timberlink Launches its Reflect Reconciliation Action Plan (RAP)

Timberlink embarks on a journey to enhance its awareness and appreciation of the First Nation Peoples of Australia.

Timberlink Bell Bay Celebrates Family Day

Timberlink celebrates its very first Family Day held at its Bell Bay manufacturing facility.

MAY 2024
Newsletter



NeXTimber® Facility and Tarpeena Green Mill Upgrade Opening

Timberlink recently celebrated the official opening of its NeXTimber® by Timberlink manufacturing facility and upgraded green mill located in Tarpeena, South Australia.

The February 29 launch event was attended by over 300 people, including South Australian Premier the Hon. Peter Malinauskas MP, Minister for Primary Industries, Regional Development and Forest Industries the Hon. Clare Scriven, MLC, District Council of Grant Mayor Kylie Boston, District Council of Grant CEO Darryl Whicker, Member for Mackillop, Nick McBride and CEO of the South Australian Forest Products Association, Nathan Paine.

The newly commissioned NeXTimber facility is Australia's only combined CLT and GLT (Cross Laminated and Glue Laminated Timber) radiata pine mass timber facility, and the first in Australia to be integrated with a structural timber manufacturing

plant. The NeXTimber facility can produce CLT panels up to 16M long and 3.5M wide, and GLT beams up to 12M long. Mass timber products offer an exciting alternative to traditional construction materials and can help to reduce the embodied carbon of a project. These timber structures can be built up to 12 stories high and even taller when combined with other materials in a hybrid timber construction.

Timberlink's \$70M capital investment to build a mass timber production facility was announced in 2020, supported by a \$2M grant awarded by the SA government under the Strategic Business Round 2020 of the Government of South Australia's Regional Growth Fund. The NeXTimber brand was announced in 2021 with the tagline "It's what better tomorrows are built on." Ground was broken with the first sod turn in Tarpeena in 2022 and construction of the site continued until late 2023. The facility has been taking



Premier of South Australia, The Hon Peter Malinauskas MP (pictured above), joined other dignitaries and guests at the official opening of Timberlink's NeXTimber® manufacturing facility and upgraded green mill located in Tarpeena, South Australia.

orders since November 2023, a testament to the hard work of many. The NeXTimber facility has created new jobs not only during the construction phase, but on an ongoing basis with over 30 new full-time positions.

Timberlink's NeXTimber facility development followed its 2019 announcement of a major timber manufacturing upgrade, with over \$90M invested over the following 3 years, installing a new saw line, stacker and edger, contraflow kiln and batch kiln and drying building. This project created over 200 jobs in the construction phase.

Premier Peter Malinauskas said "this unique facility in South Australia's Limestone Coast presents tremendous opportunities for value adding, product diversification and market expansion for the state's \$1.4 billion forest industries as well as the ability to contribute to the construction of taller and more complex timber buildings."

"I congratulate the Timberlink team, and everyone involved in delivering this project which will have significant flow on benefits for the Limestone Coast economy and that of the whole state."



Timberlink's NeXTimber facility (pictured above) is Australia's only combined CLT and GLT (Cross Laminated and Glue Laminated Timber) radiata pine mass timber facility, and the first in Australia to be integrated with a structural timber manufacturing plant.

Timberlink Launches Reflect Reconciliation Action Plan (RAP)

Timberlink is delighted to announce the launch of its Reflect Reconciliation Action Plan (RAP). This is a significant milestone for Timberlink as it embarks on a journey to enhance its awareness and appreciation of the First Nation Peoples of Australia.

Endorsed by Reconciliation Australia, Timberlink's 2024-2025 Reflect RAP is focused on equipping the organisation to actively participate in meaningful reconciliation efforts. It is designed to further support positive relationships with Aboriginal and Torres Strait Islander Peoples while establishing the areas where Timberlink can make the most impactful contributions to further Reconciliation.

- The RAP provides a structured approach, outlining clear actions aimed at establishing and strengthening mutually beneficial relationships with Aboriginal and Torres Strait Islander Peoples and organisations.
- Increasing understanding, value and recognition of Aboriginal and Torres Strait Islander Peoples' Cultures, histories, knowledge, and rights through cultural learning.
- Improving employment outcomes by increasing Aboriginal and Torres Strait Islander Peoples' recruitment, retention and professional development.
- Establishing and maintaining an effective RAP Working Group (RWG) to drive the execution and governance of the RAP.

The Chief People Officer sponsors the RAP program, with oversight by the Chief Executive Officer. This sponsorship is instrumental in facilitating the achievement of our RAP deliverables and overarching program objectives.

Paul O'Keefe, CEO of Timberlink, stated "Our decision to embark on this journey was borne from our desire to connect more fundamentally with the communities within the regions in which we operate and to strengthen our commitment to develop and nurture an inclusive and diverse working environment."

"Over the next 18 months, we are committed to progressing the key areas of Reconciliation through fostering relationships with our First Nations Communities, and to reflect respectfully First Nations cultural protocols within Timberlink."

Karen Mundine, CEO of Reconciliation Australia, said "This Reflect RAP enables Timberlink to deepen its understanding of its sphere of influence and the unique contribution it can make to lead progress across the five dimensions. Getting these first steps right will ensure the sustainability of future RAPs and reconciliation initiatives and provide a meaningful impact toward Australia's reconciliation journey."

To read the Reflect RAP and learn more about Timberlink's ongoing commitment to reconciliation, please visit: timberlinkaustralia.com.au.



Timberlink's Reflect Reconciliation Action Plan document features art commissioned by First Nations artist Tamay Beam using timber from our Bell Bay manufacturing facility. (Instagram: @tamaybeamart) #Tamaybeamart

Timberlink Bell Bay Family Fun Day



March was a special month for Timberlink as it celebrated its very first Family Fun Day held at its Bell Bay, Tasmania, manufacturing facility.

The day saw a fantastic turnout, with over 350 attendees keen to learn more about Timberlink, where their family members work.

There were games and activities for people of all ages, from face painting to arcade games, as well as

food trucks and live music.

The Timberlink team also held site tours, operating buses around the facility to talk about what is involved in softwood timber processing, including how technology plays such a vital role at Timberlink.

It was a great opportunity to connect with the local community, and to spread the word about what it's like to pursue a career in timber manufacturing.

Timberlink Exhibits at the IHG Expo

The IHG (Independent Hardware Group – including Mitre 10 and Home Timber and Hardware) Expo took place in mid-February on the Gold Coast and was graced by the presence of Timberlink’s National Sales team.

This annual event, a cornerstone in IHG’s calendar, drew an impressive attendance, boasting over 400 stores and 200 suppliers.

Timberlink took the opportunity to showcase its premier offerings, including the innovative Everdeck®

wood composite decking solutions, alongside glue laminated timber (GLT) beams from NeXTimber®.

Additionally, Timberlink announced the arrival of its H3 Finger Jointed Primed products under the Arrow+™ brand.

The enthusiasm among IHG members was high as they await the market debut of Everdeck and Arrow+, reflecting a significant level of interest and anticipation for these products.



Record Customer Satisfaction in 2023

Customers have reached unprecedented levels of satisfaction with Timberlink’s product and service offerings, as revealed by a survey conducted by Klein Research in October/November 2023. This marks the 10th consecutive annual survey conducted since Timberlink was founded in 2013.

The primary objective of the customer survey is to formulate an action plan aimed at enhancing customer satisfaction over the next 12 months, recognising the ever-evolving market dynamics.

Of particular note, Timberlink’s Phone Customer Service and Account Management teams across Australia have consistently met or exceeded customer expectations. Furthermore, customers express high satisfaction with their overall relationship with Timberlink in 2023, viewing the company

as trustworthy, dependable and collaborative partners. As one customer noted, “Timberlink’s relationship has been valuable to us. They’re loyal to us and it has been much valued.”



The survey contacted customers from all states and addressed various aspects including account management, phone customer service, delivery, product availability, quality and range, pricing, communication and relationships.

Notably, there were differences between states, reflecting diverse market conditions and internal challenges. While Victorian customers were the most satisfied across all dimensions, other states also showed a high level of satisfaction.

International Women’s Day

Inspiring inclusion requires a consistent commitment to leading by example, being aware of our own unconscious biases, holding others to account, supporting and encouraging underrepresented groups, celebrating diversity and challenging the status quo.

Inspire Inclusion was the theme of International Women’s Day this year. At Timberlink we recognise how necessary an inclusive culture is to attracting and retaining a diverse workforce, and we are as committed to ensuring we are working towards building a genuine and sustainable culture of inclusion, as we are to increasing diversity.

We all have a role in ensuring our organisational culture is inclusive and welcoming of all others, and in calling out behaviours that are contrary to this.

What is an Inclusive Culture?

An inclusive workplace culture is where everyone in an organisation feels valued, respected and a sense of belonging. An inclusive culture ensures everyone belongs in the following ways:

- By recognising the value of diversity
- By providing everyone with access to the opportunities and resources they need to thrive and succeed
- By enabling everyone to progress in their life and career goals
- By encouraging all to contribute their perspectives and talents
- By ensuring all can bring their whole selves to work and feel comfortable to be themselves at work



Celebrating 6,000 LinkedIn Followers

Exciting news from Timberlink!

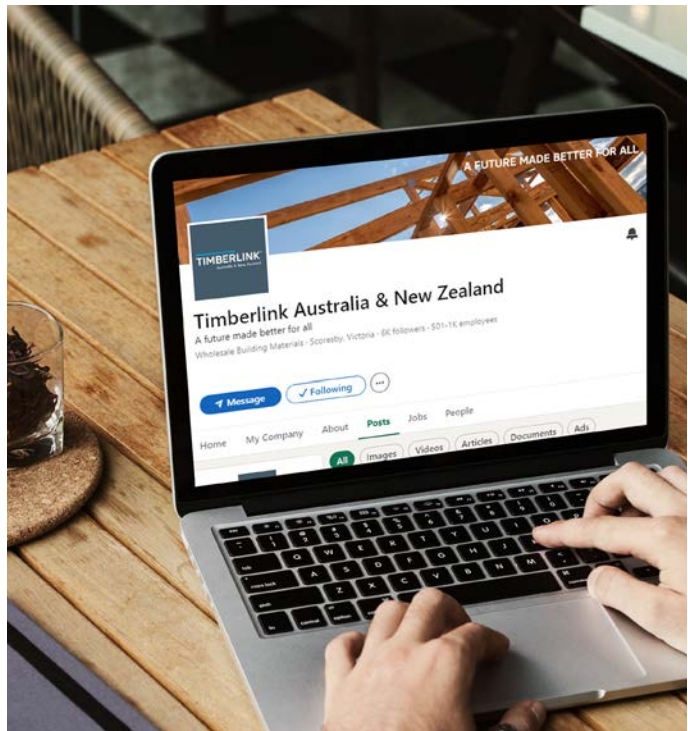
We’re thrilled to share that we’ve hit a significant milestone: 6,000 followers on LinkedIn!

LinkedIn is our central platform for connecting, sharing valuable insights, and collectively growing within the industry.

A huge thank you to everyone who has contributed to our journey on LinkedIn. We owe this achievement to the unwavering support and engagement of our amazing followers.

If you haven’t already, now is the perfect time to join our LinkedIn community!

Scan the QR code to be a part of our network where we come together to connect, share, and grow.





Timberlink Green® is plantation pine that has been treated with Low Odour LOSP (Light Organic Solvent Preservative) to provide protection against fungal and insect attack.

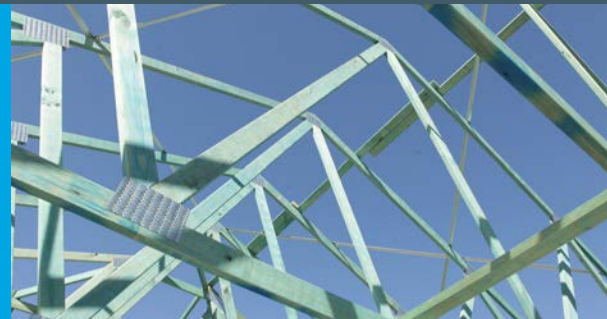
Ideal for external, above ground applications.

TIMBERLINK®
GREEN

TIMBERLINK®
BLUE

Timberlink Blue® is Australian grown plantation pine that has been treated to provide protection from termite (including West Indian Drywood Termite) and European House Borer (EHB) attack.

If you are building in a termite or EHB risk zone, Timberlink Blue is the simple, cost effective solution for protecting the structure of your home.



NeXTimber's CLT and GLT product range is produced from plantation radiata pine. Our high-quality Australian mass timber building solutions offer a renewable timber building solution for commercial, residential, and public projects; used on their own or in conjunction with traditional building materials.

NeXTimber®
by Timberlink

TIMBERLINK®

Australia & New Zealand

A FUTURE MADE BETTER FOR ALL

Timberlink Australia

Ph: 1800 088 135

www.timberlinkaustralia.com.au

Timberlink New Zealand

Ph: +64 3 520 6240

www.timberlinknz.co.nz

